

What do students need to bring with them the day of testing?

- Anyone being tested must have created a profile in the registration app.
- Those being tested should be instructed NOT to eat or drink anything (with the exception of water), including chewing gum, mints or lozenges, tobacco or smokeless tobacco products, **within 30 minutes** of reporting to the collection site.
- Mouthwash and toothpaste should NOT be used **within one hour** of testing.

How do I know when test results are ready?

- Once your saliva test has been processed, you will receive an email notification that results are ready to review in your account at Clarifi-Covid-19.com.
- This email will come from no-reply@mail.clarifi-covid-19.com

How do I view my results?

- Log into <https://app.clarifi-covid-19.com/login> to view your results. Results will be available on the home screen when you log in; if you have multiple profiles under your account (e.g., spouse and child), select the intended profile to view results.

My result says Presumed Negative - what does that mean?

- A “presumed negative” result is the terminology used to describe a negative outcome from a pooled test.
- A “reflex negative” result is the terminology used to describe a negative result from a test on a single sample (the sample was originally processed in a pool that was presumed positive).

My result says Reflex Positive - what does that mean?

- A “reflex positive” result is the terminology used to describe a positive result from a test on a single sample (the sample was originally processed in a pool that was presumed positive) and now has been identified as a positive result.

What is a reflex test?

- This is a Clinical Laboratory term that describes an automatic (reflex) follow up based on the result of another test. In the case of our pooled testing program, if there is a positive pool we automatically or reflex all samples to an individual test.

Do we need to collect another sample for the reflex test?

- No, there is enough liquid left in the collection device after pooling to process those samples on an individual basis.

What is the cost to students?

- There is no cost to students or employees for either the pooled testing or individual reflex tests. Some insurance carriers may attempt to bill copays or deductible, this is in violation of the Families First Coronavirus Response Act (Attachment-PLAW-116bubl127) Section 6001 and the CARES Act Section 3202 (Attachment PLAW-116bubl136).

What about insurance?

- Insurance does not cover pooled testing, so your school is covering the costs of pooled testing through government funded grants. It does cover the individual reflex testing. The rationale is that the person is in a positive pool if they were potentially exposed to an individual with COVID. Reflex tests are submitted to insurance, insurance carriers should cover the cost of testing through the government funded, Cares Act. If for some reason the claim is denied, the insured will NOT be billed.

What if the student does not have insurance?

- In that case, the student can select “No Insurance” in the Insurance Section of the registration application and “NA” in the remaining insurance fields.

I am having trouble registering my account or resetting my password?

- Once started, the registration or reset process is started you will receive an email with a verification code. The code expires within 60 minutes, if the verification code expires you'll have to send a new verification code.
- If you have forgotten your password you can reset it here: <https://app.clarifi-covid-19.com/forgot-password>

We're testing with the Clarifi COVID-19 Saliva Test

Feel confident in sending your child back to school knowing we've partnered with Quadrant Biosciences to use their Clarifi COVID-19 Saliva Test. Their method of pooled testing has been used at more than 100 universities, K-12 schools, nursing homes, and municipalities across the state.

- 1** The Clarifi COVID-19 test is a safe and easy to administer self collection swab. [Click here](#) to see how the saliva collection process works.
- 2** Easy access to results in the Clarifi web application, allowing our school administrators to make quick, informed decisions. Register your child at home before they get to school by visiting clarifi-covid-19.com. [Click here](#) to watch a step-by-step tutorial video.
- 3** The Clarifi COVID-19 Saliva Test is the most sensitive saliva test currently on the market! That means it may detect the virus in more patients, resulting in fewer false negatives. Also, it can detect all currently known variants, including the Delta variant.

Have questions?

Visit schools.quadrantbiosciences.com for FAQs, videos, contact info, and more!

